1.0 - Logging into INX – LMS

Go to https://amm-lms.inxsoftware.com/ and enter your username and password.

You will be prompted to change your password and then the home screen will display:

Click on 'Edit profile'

IMPORTANT - Please add in an email address
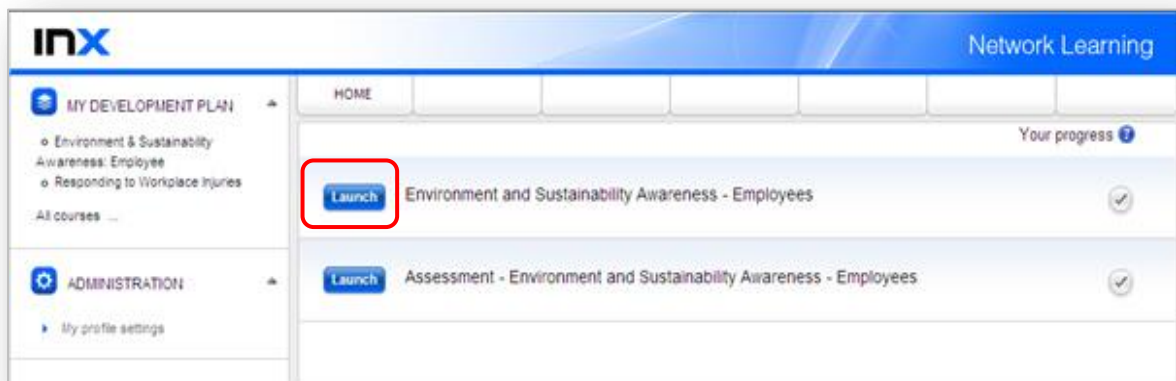
Disregard all other fields.

2.0 - Accessing online courses

The courses that are available to you will appear under "My Development Plan". Click on the title of the course to open.
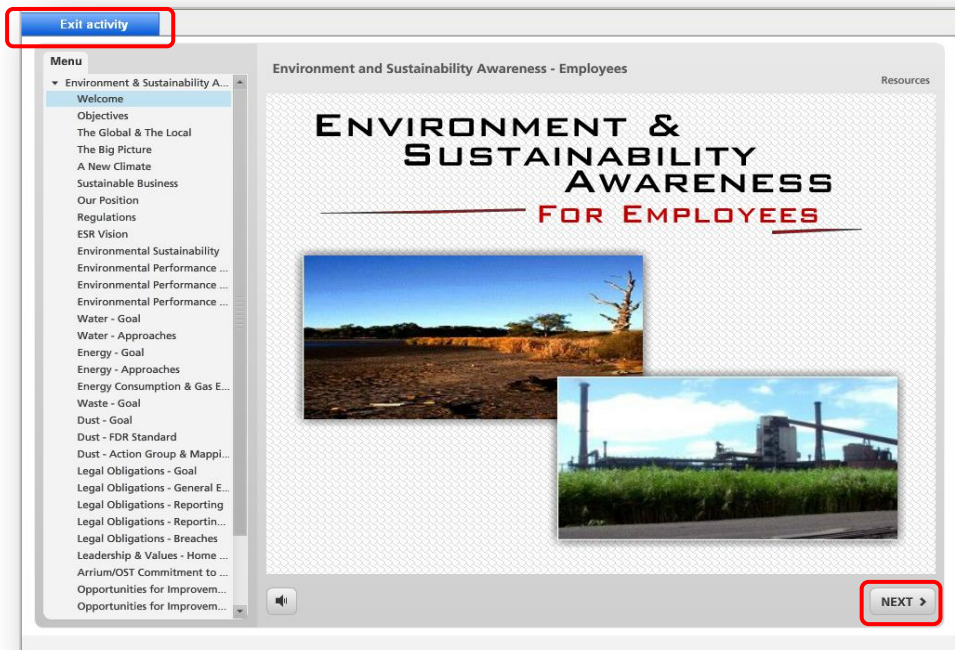

NOTE: If there is no online training courses appearing under "My Development Plan" it may mean that you currently have completed the minimum online training requirements linked to your role. **If you are unsure please contact your Training Representative or Supervisor to verify.**

The course page will open to the following display. Click on the Launch button to open the theory component.
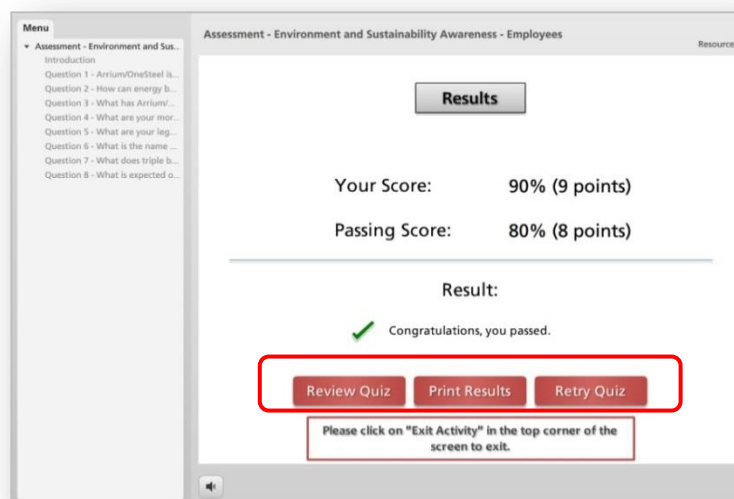
The theory component will load in the same window:

Click the 'NEXT' button to advance through the pages, and when you have read all pages, click the blue 'Exit activity' button on the top left corner to return to the LMS.

You will then have the option to launch the assessment activity.
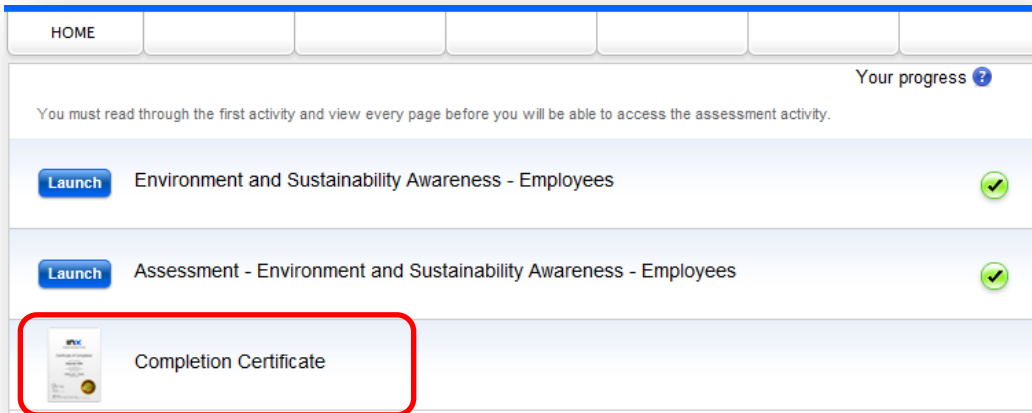
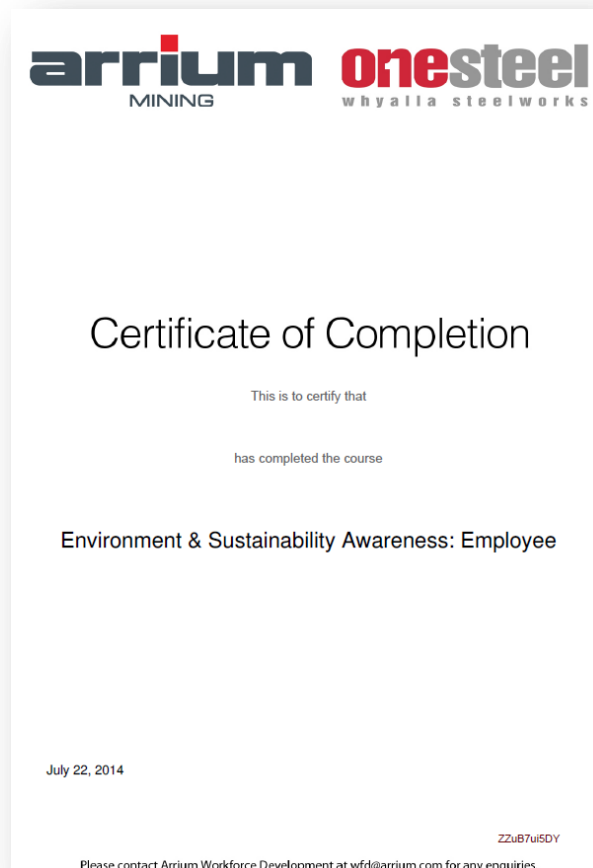Once you have completed the assessment, you will see the following page:

If you are unsuccessful, you will be able to review the quiz, print results or retry the quiz as per the buttons above.

If you are successful, you will also be able to review your responses as per the buttons above, but you may simply click the 'Exit Activity' button again to return to the LMS.

The following page will appear. The ticks will be highlighted in green to confirm completion. You will also have the option to print a completion certificate.
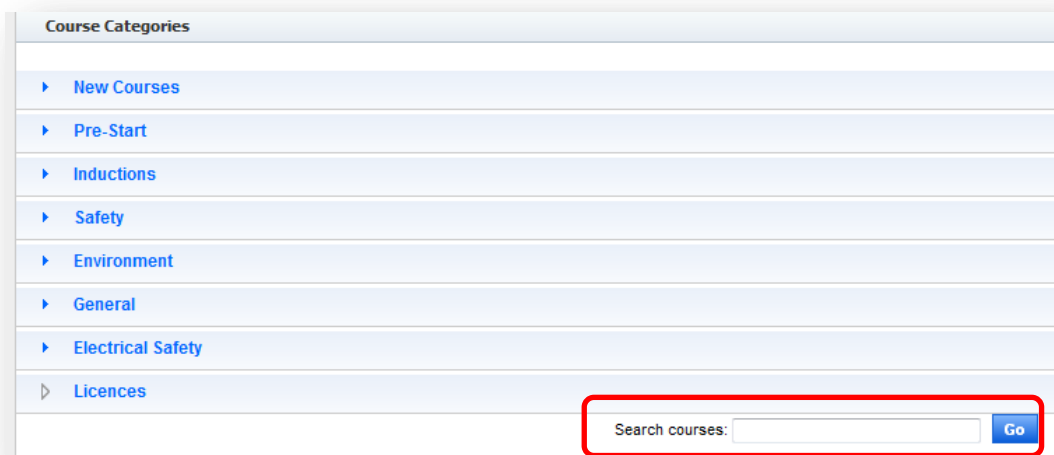

Example of completion certificate

Upon successful completion of the course, your completion record will be transferred into the INX - Intuition records system. Please note, this can take 24 hours.

To access any other online courses click on 'All courses'.
You will see a list of Course Categories, click on the relevant category or use the search box to find the course you are looking for. If self-enrolment is available, you will see a button click to enrol.

3.0 - Forgotten password

Click on the 'Forgotten your username or password' link

The following page will appear. Your password can be emailed to the email address that you have registered in INX - LMS.

If you have no registered an email address you will need to contact wfd@arrium.com to reset the password.

4.0 – Trouble Shooting and FAQ's

Please note, it has been identified that INX-LMS is currently not compatible with versions above 9 of Internet Explorer, this results in a white screen appearing when launching courses.

If you are experiencing this error please try logging into INX-LMS using Mozilla FireFox or Google Chrome.

Frequently Asked Questions

1. Why is an online training course still appearing in 'My Development Plan' even though I have completed it?

If the online training course only has one component for completion (Theory assessment only) it can take up to 24 hours for it to disappear from 'My Development Plan'.
If the online training course has two components for completion (Theory and Practical assessment) the course will not disappear from 'My Development Plan' until the practical assessment is completed and recorded in INX-Intuition.

2. How long will the completion certificate for a course be available to access?

The completion certificate that is made available after an online course has been completed will be available to access for 7 days after completion. Please ensure that if required, it is printed straight after completing an online training course.

3. How do I access my training records?

INX-LMS is designed to be an assessment tool. All training records are then transferred and can be accessed in INX-Intuition. Please ask your company's Administrator or Training Representative to see if they can access your records in INX-Intuition. If they do not have access, please have them contact wfd@arrium.com for assistance.

4. Why am I asked to provide an email address?

By providing an individual email address it allows easy assistance to have your password reset if you have forgotten it (see 3.0 Forgotten Password). If an individual email address is provided it will permit automated reminder emails to be sent to the user when their online training course is due to expire.

5. Why are some courses asking for an enrolment key when I try to self-enrol through INX-LMS?

If the online training course has two components for completion (theory and practical assessment) the course will ask for an enrolment key to access the online component. Please seek advice from your company's Administrator or Training Representative before enrolling to ensure you are booked in for a practical.

6. How do I find out if an online training course name has changed?

The homepage of INX-LMS has a notice board where information is posted. Currently, this information can be accessed here.

Please contact wfd@arrium.com for enquiries.